



*Mental/Behavioral Health &  
Substance Use Services Resource Guide  
for  
Pittsburgh PA and Allegheny County*

*Telephone Number, Address and Contact  
Information Directory*

*Provided by the University of Pittsburgh  
School of Medicine Department of Emergency  
Medicine and the Post Cardiac Arrest Service*



In case of a psychiatric or mental health emergency, in that, a person is currently at the moment or in real time makes serious ..

1. verbal threats related to specific aggressive behaviors to a specific target such as to self or other people (Example..." I am going to take all my medications and go to sleep for ever")
2. behavioral or non-verbal actions that indicate or threaten impending aggressive behaviors to a specific target such as self or other people (Example putting a knife to one's throat)
3. A person displays an action or behavior that has the potential to cause or has caused significant physical damage to one's own physical body or the physical body of another person. (Example Cutting or lacerating one's own wrists with a knife or stabbing another person with a knife).

**Action: CALL 911**

**Other 24 hour Resources...These are good resources to use if you are uncertain what to do in a situation and want to talk with someone. See the description on the next page.**

**Re:Solve Crisis Center**

**333 N. Braddock Ave. Pittsburgh, PA 15208**

**1-888-7-YOU-CAN (1-888-796-8226)**

**BEHAVIORAL HEALTH EMERGENCY SERVICE**

**Allegheny County Information, Referral and  
Emergency Services (IRES) 412-350-4456 (or call  
911) TTY 412-350-3467**

**Re:Resolve Crisis Center Description:** Round-the-clock telephone, mobile, walk-in, and residential crisis intervention services are available for all Allegheny County residents – children, adolescents, adults and older adults. Insurance coverage is NOT required.

Callers are put in touch with professional mental health and addictions counselors to receive immediate confidential crisis counseling, emergency support, and/or be referred to someone for ongoing help. In addition, a mobile crisis team that can travel to the site of the crisis is available 24 hours a day /7 days a week. Specialized teams are available for child, adolescent and family interventions. Walk-in services and short-term overnight services are also available. In addition, an after-hours drug and alcohol engagement center is available for individuals who experience a crisis involving substance use. Individuals will receive immediate assessment, support, education, and referrals to drug and alcohol services. re:solve is made possible through the partnership of Allegheny County and the Western Psychiatric Institute and Clinic of the University of Pittsburgh Medical Center (UPMC).

**Allegheny County Information, Referral and Emergency Services (IRES) at (412) 350-4456 or 911, TTY 412-350-3467**

This number answers 24 hours a day /7 days a week and puts callers in touch with Allegheny County staff who can provide information, find someone to provide ongoing help, or help arrange involuntary examination and treatment when needed. All involuntary commitments must be authorized/approved by IRES, a Physician or the Police.



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**ALLEGHENY CHILDREN'S INITIATIVE**

[www.pfq.org/alleggheny-childrens-initiative-inc](http://www.pfq.org/alleggheny-childrens-initiative-inc)

2304 Jane Street, Pittsburgh, PA 15203  
(412) 431-8006

**ALLIANCE FOR INFANTS AND TODDLERS**

[www.afit.org](http://www.afit.org)

2801 Custer Avenue, Pittsburgh, PA 15227  
(412) 885-6000  
Population served: families with children birth to age three years

**CHARTIERS CENTER**

*(Formerly Community Mental Health And Retardation Center, Inc.)*

[www.chartierscenter.org](http://www.chartierscenter.org)

437 Railroad Street, Bridgeville, PA 15017  
(412) 221-3302  
Offices in: Bridgeville, South Hills communities

**FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.**

[www.fswp.org](http://www.fswp.org)

3230 William Pitt Way, Pittsburgh, PA 15238  
1-888-222-4200  
Offices in: Tarentum, New Kensington, Pittsburgh - East Liberty

**FAMILYLINKS**

[www.familylinks.org](http://www.familylinks.org)

401 N. Highland Avenue, Pittsburgh, PA 15206  
(412) 343-7166  
250 Shady Avenue, Pittsburgh, PA 15206  
(412) 661-1800  
2644 Banksville Road, Pittsburgh, PA 15216  
(412) 343-7166

**HUMAN SERVICES ADMINISTRATION ORGANIZATION (HSAO)**

[www.hsao.info](http://www.hsao.info)

2801 Custer Avenue, Pittsburgh, PA 15227  
(412) 884-4500

**MILESTONE CENTERS, INC.**

[www.milestonecentersinc.org](http://www.milestonecentersinc.org)

712 South Avenue, Wilkinsburg, PA 15221  
(412) 243-3400  
Offices in: Wilkinsburg, Monroeville, Penn Hills

**MON YOUGH COMMUNITY SERVICES, INC**

[www.mycs.org](http://www.mycs.org)

(412) 675-MYCS (6927)

*Administration* – 500 Walnut Street, 3rd Floor, McKeesport,  
PA 15132

**PITTSBURGH MERCY**

[www.pittsburghmercy.org](http://www.pittsburghmercy.org)

*Emergency Response*  
1-877-MERCYBH (1-877-637-2924)

*East Common* – 1200 Reedsdale St., Pittsburgh, PA 15233  
(412) 323-4500

*Northside* – 412 East Commons, Pittsburgh, PA 15212  
(412) 323-4500  
1200 Reedsdale Street, Pittsburgh, PA 15233

*South Side* – 330 S. Ninth Street, Pittsburgh, PA 15203  
(412) 488-4040

*Center for Hearing and Deaf Services* –  
1945 Fifth Avenue, Pittsburgh, PA 15219  
[www.hdscenter.org](http://www.hdscenter.org)  
TTY (412) 281-1375

**PRESSLEY RIDGE SCHOOLS**

[www.pressleyridge.org](http://www.pressleyridge.org)

530 Marshall Avenue, Pittsburgh, PA 15214  
(412) 321-6995

5500 Corporate Drive, Suite 400  
Pittsburgh, PA 15237  
(412) 321-6995

**STAUNTON CLINIC, HERITAGE VALLEY-SEWICKLEY HOSPITAL**

[www.heritagevalley.org/pages/behavioral-health-facilities-staunton-clinic](http://www.heritagevalley.org/pages/behavioral-health-facilities-staunton-clinic)

111 Hazel Lane, Suite 300, Sewickley, PA 15143  
(412) 749-7330

Offices in: Sewickley, McKees Rocks, Bellevue, Wexford

**TURTLE CREEK VALLEY MH/MR, INC.**

[www.tcv.net](http://www.tcv.net)

723 Braddock Avenue, Braddock, PA 15104  
(412) 351-0222 – Requests for services

Offices in: Braddock, Homestead, Turtle Creek, South Side

**WESTERN PSYCHIATRIC INSTITUTE AND CLINIC**

[www.wpic.upmc.com](http://www.wpic.upmc.com)

3811 O'Hara Street, Pittsburgh, PA 15213  
(412)624-1000 or toll-free 1-877-624-4100

**OTHER MENTAL HEALTH SERVICES PROVIDERS**

**ACHIEVA (FORMERLY ARC ALLEGHENY)**

[www.achieva.info](http://www.achieva.info)

711 Bingham Street, Pittsburgh, PA 15203  
(412) 995-5000 or 1-888-272-7229

Population served: Children and adolescents with disabilities and their families, supported employment services

**AHEDD**

[www.ahedd.org](http://www.ahedd.org)

Sarah Street, Suite 202, Pittsburgh, PA 15203  
(412) 381-3313

Employment services throughout Pennsylvania for people with disabilities



**BETHLEHEM HAVEN (MIRYAM'S)**

[www.bethlehemhaven.org](http://www.bethlehemhaven.org)

Fifth Avenue Commons, 905 Watson St., Pittsburgh, PA 15219  
(412) 391-1348

Population served: Adult women

Emergency services, transitional housing, medical, dental, obstetrics and mental health services

**CENTER FOR HEARING AND DEAF SERVICES (HDS)**

[www.hdscenter.org](http://www.hdscenter.org)

1945 Fifth Avenue, Pittsburgh, PA 15219  
(412) 281-1375 (V/TTY) or (412) 235-9518 (VP)

In collaboration with Mercy Behavioral Health, HDS provides behavioral and mental health services for the deaf and hard of hearing in Southwestern Pennsylvania

**COMMUNITY CARE BEHAVIORAL HEALTH**

[www.ccbh.com](http://www.ccbh.com)

1-800-553-7499

Population served: Community Care Behavioral Health (Medical Assistance) members

**COMMUNITY HUMAN SERVICES CORPORATION**

[www.chscorp.org/](http://www.chscorp.org/)

374 Lawn Street, Pittsburgh, PA 15213

**DIVERSIFIED CARE MANAGEMENT**

Executive Commons Building  
110 Roessler Road, Suite 200B, Pittsburgh, PA 15220  
(412) 253-1136

**EVERY CHILD, INC.**

[www.everychildinc.org](http://www.everychildinc.org)

1425 Forbes Avenue, 3rd floor, Pittsburgh, PA 15219  
(412) 665-0600

Population served: Birth, foster, and adoptive families and children with special needs from Allegheny County and surrounding counties in southwestern PA

## **FAMILY RESOURCES**

[www.familyresourcesofpa.org](http://www.familyresourcesofpa.org)

1425 Forbes Avenue, Suite 500, Pittsburgh, PA 15219  
(412) 363-1702

## **FAMILY SERVICES OF WESTERN PENNSYLVANIA**

[www.fswp.org](http://www.fswp.org)

310 Central City Plaza, New Kensington, PA 15068  
(724) 335-9883

**NOTE:** Participants must be referred by their mental health care provider.

Psychiatric, social rehabilitation and student assistant program supported employment services, certified peer specialist

## **FAYETTE RESOURCES**

[www.fayetteresources.org](http://www.fayetteresources.org)

100 North First Street, Elizabeth PA 15037  
(412) 382-7191

Population served: Individuals with medical, psychological, learning and behavioral challenges

## **GOODWILL OF SOUTHWESTERN PENNSYLVANIA**

[www.goodwillswpa.org](http://www.goodwillswpa.org)

118 52nd Street, Pittsburgh, PA 15201  
(412) 481-9005

Supported Employment Services

## **INVISION HUMAN SERVICES**

[www.invisionhs.org](http://www.invisionhs.org)

12450 Perry Highway, Wexford, PA 15090  
(724) 933-5100

Population served: Adults 18+

Residential Supports, Employment Supports, Community Supports, Advanced Supported Employment, Behavioral Health Services

**JEWISH FAMILY AND CHILDREN'S SERVICES**

[www.jfcspgh.org](http://www.jfcspgh.org)

5743 Bartlett Street, Pittsburgh, PA 15217  
(412) 422-7200

**JEWISH RESIDENTIAL SERVICES, INC.**

[www.jrspgh.org](http://www.jrspgh.org)

4905 Fifth Avenue, Suite 3, Pittsburgh, PA 15213  
(412) 325-0039

**KEYSTONE COMMUNITY MENTAL HEALTH SERVICES**

[www.keystonehumanservices.org/kcmhs](http://www.keystonehumanservices.org/kcmhs)

759 Crawford Road, Pittsburgh, PA 15237  
1-888-377-6504

**LIGHT OF LIFE MINISTRIES, INC.**

[www.lightoflife.org](http://www.lightoflife.org)

10 E. North Avenue, Pittsburgh, PA 15212  
(412) 258-6100

**LIFE'SWORK OF WESTERN PA**

[www.lifesworkwpa.org](http://www.lifesworkwpa.org)

1323 Forbes Avenue, Pittsburgh, PA 15219  
(412) 471-2600  
Supported Employment Services

**NHS (NORTHWESTERN HUMAN SERVICES)**

[www.nhsonline.org](http://www.nhsonline.org)

665 Rodi Road 2nd floor. Pittsburgh, PA 15235  
(412) 241-9020  
Offices in: Penn Hills, Downtown and McKeesport

**PLEA AGENCY (PROGRAMS FOR LIVING, EDUCATION AND ADVOCACY)**

[www.plea-agency.org](http://www.plea-agency.org)

733 South Avenue, Wilkinsburg, PA 15221  
(412) 243-3464

**PASSAVANT MEMORIAL HOMES**

[www.passavant.org](http://www.passavant.org)

100 Passavant Way, Pittsburgh, PA 15238  
(412) 820-1010

**PEOPLES OAKLAND**

[www.peoplesoakland.org](http://www.peoplesoakland.org)

3433 Bates Street, Pittsburgh, PA 15213  
(412) 683-7140  
Population served: Single, adult men and women  
Supported employment services

**PERSAD CENTER, INC.**

[www.persadcenter.org](http://www.persadcenter.org)

5301 Butler Street, Suite 100, Pittsburgh, PA 15201  
(412) 441-9786, Toll-Free: 1-888-873-7723  
Population served: gay, lesbian, bisexual, transgender persons  
and individuals with HIV/AIDS

**RESIDENTIAL CARE SERVICES, INC.**

[www.residentialcare.org/](http://www.residentialcare.org/)

2400 Ardmore Boulevard, Suite 601, Wilkinsburg, PA 15221  
(412) 271-2990

**RESOURCES FOR HUMAN DEVELOPMENT**

[www.rhd.org](http://www.rhd.org)

810 River Avenue, Pittsburgh, PA 15212  
(412) 652-9957  
Population served: Persons with mental illness, intellectual  
disabilities and/or substance abuse concerns  
Residential programs, Forensic peer services

**THREE RIVERS YOUTH**

[www.threeriversyouth.org](http://www.threeriversyouth.org)

6117 Broad Street, Pittsburgh PA, 15206  
(412) 441-5020

Population served: Abused, neglected, runaway and homeless youth between the ages of 12 and 21 years, and their families

**TRANSITIONAL SERVICES, INC.**

[www.transitionalservices.org](http://www.transitionalservices.org)

806 West Street, Homestead, PA 15120  
(412) 461-1322

**TURTLE CREEK VALLEY MH/MR**

[www.tcv.net](http://www.tcv.net)

723 Braddock Avenue, Braddock, PA 15104  
(412) 351-0222

Social Rehabilitation, Outpatient Psychiatric,  
Partial Hospitalization, Supported Employment Services

201 East 18th Avenue, Homestead, PA 15120  
(412) 461-3811 ext. 710  
Social rehabilitation

**WESLEY SPECTRUM SERVICES**

[www.wesleyspectrum.org](http://www.wesleyspectrum.org)

221 Penn Avenue, Wilkinsburg, PA 15221  
(412) 342-2300

Population served: Children and families  
Developmental, educational, behavioral health and support services

**WESTERN PSYCHIATRIC INSTITUTE AND CLINIC (WPIC OF UPMC)  
ADULT EDUCATION AND REHABILITATION PROGRAM**

3501 Forbes Avenue, 6th Floor, Pittsburgh, PA 15213  
(412) 246-5854

**NOTE:** Participants must be referred by their mental health care provider. Psychiatric and social rehabilitation

**ALLEGHENY VALLEY HOSPITAL/ALLE KISKI**

1301 Carlisle Street-Floors 2E & 2F  
Natrona Heights, PA 15065  
Information: (724) 224-5100  
Emergency Room: (724) 226-7036  
Psychiatric Unit:  
(724) 226-7230 (Adults)  
(724) 226-7150 (Geriatrics)

**FORBES REGIONAL HOSPITAL**

2570 Haymaker Road-7 North, Monroeville, PA 15146  
Information: (412) 858-2000  
Emergency Room: (412) 858.2321  
Psychiatric Unit: (412) 858.2670

**HERITAGE VALLEY-SEWICKLEY HOSPITAL**

720 Blackburn Road, Sewickley, PA 15143  
Information: (412) 741-6600  
Emergency Room: (412) 749-7060  
Psychiatric Unit: (412) 749-7140

**JEFFERSON HOSPITAL**

565 Coal Valley Road-3 Southwest, Pittsburgh, PA 15236  
Information: (412) 469-5000  
Emergency Room: (412) 469-5800  
Psychiatric Unit: (412) 469-5280

**LIFECARE BEHAVIORAL HEALTH HOSPITAL**

225 Penn Avenue, Pittsburgh, PA 15221  
Information: (412) 247-2000  
Psychiatric Unit: (412) 247-2400

## **OHIO VALLEY GENERAL HOSPITAL**

25 Heckel Road, McKees Rocks, PA 15136  
Information: (412) 777-6161  
Emergency Room: (412) 777-6241  
Psychiatric Unit: (412) 777-6420

## **SOUTHWOOD PSYCHIATRIC HOSPITAL**

2575 Boyce Plaza Road, Pittsburgh, PA 15241  
Main Information: (412) 257-2290

## **ST. CLAIR MEMORIAL HOSPITAL**

1000 Bower Hill Road, 4th Floor, Pittsburgh, PA 15243  
Information: (412) 942-4800  
Emergency Room: (412) 942-2734  
Voice Mail: (412) 942-2733  
Psychiatric Unit: (412) 942-4800

## **UPMC-McKEESPORT**

1500 Fifth Avenue, McKeesport, PA 15132  
Information: (412) 664-2000  
Emergency Room: (412) 644-2121  
Psychiatric Unit: (412) 664-2098

## **UPMC-MERCY**

1400 Locust Street-8A, Pittsburgh, PA 15119  
Information: (412) 232-8111  
Emergency Room: (412) 232-8222  
Psychiatric Unit: (412) 232-8300

**UPMC-MONTIFORE**

3459 Fifth Avenue, Pittsburgh, PA 15213  
Information: (412) 647-2345  
Emergency Room: (412) 647-3333

**UPMC-PRESBYTERIAN**

200 Lothrop Street, Pittsburgh, PA 15213  
Information: (412) 647-2345  
Emergency Room: (412) 647-3333

**UPMC-SHADYSIDE**

5230 Centre Avenue, Pittsburgh, PA 15223  
Information: (412) 623-2121  
Emergency Room: (412) 623-2063

**UPMC-WESTERN PSYCHIATRIC INSTITUTE & CLINIC (WPIC)**

3811 O'Hara Street, Pittsburgh, PA 15213  
Information: (412) 624-2100  
DEC: Direct-dial: (412) 647-9380

**(VA) VETERAN'S ADMINISTRATION MEDICAL CENTER**

University Drive C, Pittsburgh, PA 15213  
Information: (412) 688-6000  
Emergency: (412) 360-6322  
Psychiatric Unit: (412) 360-6600



### **CHAIN OF HOPE DROP-IN CENTER**

[www.milestonepa.org/how-we-serve/behavioral-health/chain-of-hope](http://www.milestonepa.org/how-we-serve/behavioral-health/chain-of-hope)

611 South Avenue, Pittsburgh, PA 15221  
(412) 247-5018  
Hours: Monday - Saturday 9:00 a.m. - 4:40 p.m.

### **HOWARD LEVIN CLUBHOUSE**

[www.howardlevinclubhouse.org](http://www.howardlevinclubhouse.org)

2621 Murray Avenue, Pittsburgh, PA 15217  
(412) 422-1850  
**\*NOTE:** Participants must be referred by their mental health care provider.  
Hours: Mon. through Wed. 8:30 a.m. - 5:00 p.m., Thur. 8:30 a.m. - 4:00 p.m., Fri. 8:30 a.m. - 7:00 p.m.

### **HUB DROP-IN CENTER (THE)**

[www.threeriversyouth.org/the-hib-outreach-center](http://www.threeriversyouth.org/the-hib-outreach-center)

6117 Broad Street, Pittsburgh, PA 15206  
(412) 441-5020 ext. 202  
Youth 18 to 21 years old.  
Hours: Weekdays, 8:00 a.m. to 4:00 p.m.

### **MAVERICK DROP-IN**

310 Central City Plaza, New Kensington, PA 15068  
(724) 334-2386  
Hours: Monday- Saturday 9:00 a.m. - 5:00 p.m.

### **NEW HORIZONS DROP-IN CENTER**

616 Lincoln Avenue, Pittsburgh, PA 15202  
(412) 766-8060  
Hours: Weekdays 9:00 a.m. to 5:00 p.m.  
Free breakfast and lunch

## **OLIVE BRANCH DROP-IN CENTER**

335 4th Avenue, Tarentum, PA 15084  
(724) 224-1600

Hours: Monday - Saturday 9:00 a.m. to 5:00 p.m

## **PENN AVENUE PLACE CLUBHOUSE**

[www.paclubhouse.org/PennAvenueClubhouse.php](http://www.paclubhouse.org/PennAvenueClubhouse.php)

925 Penn Avenue, Floor 6 Pittsburgh, PA 15219  
(412) 338-2180

**\*NOTE:** Participants must be referred by their mental health care provider.

Hours: Weekdays, 9:00 a.m. - 5:00 p.m.

## **WELLSPRINGS**

903 Watson Street, Pittsburgh, PA 15219  
(412) 263-2545

Hours: Monday through Thursday, 10:30 a.m. to 6:00 p.m.;  
Friday, 10:30 a.m. to 5:00 p.m.

**ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)**

[www.CoalitionforRecovery.org](http://www.CoalitionforRecovery.org)

One Smithfield Street, Third Floor, Pittsburgh, PA 15222  
(412) 350-4166

Population served: Persons who are interested in promoting and using recovery principles and practices. Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

**ALLEGHENY FAMILY NETWORK**

[www.alleghenyfamilynetwork.org](http://www.alleghenyfamilynetwork.org)

425 N. Craig Street, Suite 300, Pittsburgh, PA 15213  
(412) 246-0994

**ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN**

[www.ahci.org/html/consumers.php](http://www.ahci.org/html/consumers.php)

1-877-787-2424

**AUTISM SOCIETY OF PITTSBURGH**

[www.autismsocietypgh.org/](http://www.autismsocietypgh.org/)

4371 Northern Pike, Monroeville, PA 15146  
(412) 856-7223

Population served: Autistic individuals, their parents, families and professionals who work with them. Provides information, referral and advocacy services

**CONSUMER ACTION RESPONSE TEAM (CART)**

[www.namiswpa.org/content/cart/cart.php](http://www.namiswpa.org/content/cart/cart.php)

105 Braunlich Dr. Suite 350, Pittsburgh, PA 15237  
(412) 348-0061 or toll-free 1-888-264-7972

Records your feedback about any mental health or drug/alcohol services received, and reports your concerns in writing to your provider

**DIRECTOR'S ACTION LINE (DAL)**

[www.alleghenycounty.us/dhs/dal.aspx](http://www.alleghenycounty.us/dhs/dal.aspx)

Allegheny County Department of Human Services  
One Smithfield Street, First Floor, Pittsburgh, PA 15222  
1-800-862-6783 or DAL@alleghenycounty.us [email]  
DAL Specialists will address concerns and answer questions  
about services provided by the Allegheny County Department  
of Human Services

**DISABILITY RIGHTS PENNSYLVANIA**

[www.drnpa.org](http://www.drnpa.org)

429 Fourth Avenue, Suite 701, Pittsburgh, PA 15219-1505  
(412) 391-5225 [voice] or 1-800-692-7443  
(412) 467-8940 [TDD] or 1-877-375-7139 [TTY]  
drnpa-pgh@drnpa.org [email]

**EDUCATION LAW CENTER – PA**

[www.elc-pa.org/](http://www.elc-pa.org/)

429 Fourth Avenue, Suite 702, Pittsburgh, PA 15219  
(412) 258-2120

**NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) SOUTHWESTERN PA**

[www.namiswa.org](http://www.namiswa.org)

105 Baunich Drive, McKnight Plaza, Suite 200  
Pittsburgh, PA 15237  
(412) 366-3788 or 1-888-264-7972  
Education, peer support groups, resources and system advocacy

**PEAL CENTER**

[www.pealcenter.org](http://www.pealcenter.org)

1119 Penn Avenue, Suite 400, Pittsburgh, PA 15222  
(412) 281-4404 or 1-866-950-1040  
Provides up-to-date information on disabilities and the special  
education process and parents' rights. Parent Advisors are  
available to assist with problem-solving strategies, by  
telephone, email, or in person by appointment.

**PEER SUPPORT AND ADVOCACY NETWORK (PSAN)**

[www.peer-support.org/](http://www.peer-support.org/)

960 Penn Avenue, Pittsburgh, PA 15222  
(412) 227-0402

**PENNSYLVANIA HEALTH LAW PROJECT**

[www.phlp.org/Website/newcontacts.asp](http://www.phlp.org/Website/newcontacts.asp)

415 East Ohio Street, Suite 325  
Pittsburgh, PA 15212  
(412) 434-5779, 1-800-274-3258, TTY 1-866-236-6310

**ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES OFFICE  
OF BEHAVIORAL HEALTH BUREAU OF DRUG & ALCOHOL SERVICES**

One Smithfield Street, Pittsburgh, PA 15222  
(412) 350-3328  
Hours: Weekdays, 8:30 a.m. - 4:30 p.m.  
Services: Information and referral only  
Residents of Allegheny County who are uninsured  
or underinsured

**PLACES TO CONTACT FOR DRUG AND ALCOHOL SERVICES**

**COMMUNITY CARE BEHAVIORAL HEALTH**

1-800-553-7499  
Population served: Community Care Behavioral Health  
(Medical Assistance) members

**CENTRAL OUTREACH RESOURCE AND REFERRAL CENTER**

1860 Centre Avenue, Pittsburgh, PA 15219  
(412) 471-9806  
Intervention, case management, advocacy

**ALLEGHENY CHILDREN'S INITIATIVE**

2304 Jane Street, Pittsburgh, PA 15203  
(412) 431-8006  
Services: student assistance program

**ALPHA HOUSE**

[www.alphahouseinc.org](http://www.alphahouseinc.org)

435 Shady Avenue, Pittsburgh, PA 15206  
(412) 363-4220  
Outpatient, residential drug-free rehabilitation

**CORNELL ABRAXAS GROUP, INC.**

[www.cornellcompanies.com](http://www.cornellcompanies.com)

North Forest Road  
Post Office Box #59, Marienville, PA 16239  
(814) 459-0618  
or (800)352-3402  
inpatient adolescent residential drug-free rehabilitation

**DIVERSIFIED CARE MANAGEMENT**

810 River Avenue, Suite 230B, Pittsburgh, PA 15212  
(412) 253-1136  
Intensive case management

**EAST END COOPERATIVE MINISTRIES**

250 North Highland Avenue, Pittsburgh, PA 15206  
412-361-5549  
Prevention, recovery housing

**ELLEN O'BRIEN GAISER ADDICTION CENTER**

165 Old Plank Road, P.O. Box 2127, Butler, PA 16001  
(724) 287-8205  
Population Served: Adult  
Services: inpatient non- hospital rehab

**FAMILYLINKS**

[www.familylinks.org](http://www.familylinks.org)

Community Support Center  
250 Shady Avenue, Pittsburgh PA 15206  
(412) 661-1800  
Outpatient, intensive outpatient, partial hospitalization

843 Climax Street Pittsburgh, PA 15210  
(412) 381-8230  
Intervention and prevention

8930 Frankstown Road, Pittsburgh, PA 15235  
(412) 924-0300  
Adults; Recovery Housing

**FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.**

[www.fswp.org](http://www.fswp.org)

310 Central City Plaza, New Kensington, PA 15068  
(724) 335-9883  
Student assistant program

201 Corbett Street, Tarentum, PA 15084  
(724) 226-0664  
Adult and adolescent intensive outpatient,  
regular outpatient

**GATEWAY REHABILITATION CENTER**

[www.gatewayrehab.org/](http://www.gatewayrehab.org/)

*North*—1360 Old Freeport Rd., Suite 3B, Pittsburgh, PA 15238  
(412) 963-7077  
Partial hospitalization, outpatient, intensive outpatient

*East*—5816-5818 Forbes Avenue, Pittsburgh, PA 15217  
(412) 697-0928  
Partial hospitalization, outpatient, intensive outpatient

*South*—4150 Washington Road, Washington Circle  
McMurray, PA 15317  
(724) 941-4126  
Adult and adolescent partial hospitalization, intensive outpatient

*Greentree* — 2121 Nobelstown Road, Pittsburgh, PA 15205  
(412) 928-5940  
Adult and adolescent partial hospitalization, intensive outpatient

*Monroeville* — 4327 Northern Pike, Monroeville, PA 15235  
(412) 373-2234  
Adult and adolescent partial hospitalization, intensive outpatient

*North Hills* –1659 Route 228, Cranberry Township, PA 16066  
(724) 776-4844  
Adult and adolescent partial hospitalization, intensive outpatient

*Pleasant Hills* – 500 Lewis Run Road, Suite 121  
Pittsburgh PA 15122  
(412) 373-2234  
Adult and adolescent partial hospitalization, intensive outpatient

*Aliquippa* –100 Moffet Run Road, Aliquippa, PA 15001  
(724) 378-4461  
Inpatient non-hospital detox., inpatient non-hospital rehab,  
partial hospitalization, intensive outpatient

*S. Fayette Township* –331 Hickory Grade Road  
South Fayette Township, PA 15017  
Adolescent halfway house

*Moffett*–1215 7th Avenue, Suite 313, Beaver Falls, PA 15010  
Male halfway house

*Tom Rutter House* –100 Moffett Run Road, Aliquippa, PA  
15001  
(724) 766-8700

## **GAUDENZIA ERIE, INC.**

*Community House*  
521 W. 7th Street, Erie, PA 16502  
(814) 459-5853  
Population served: pregnant women and women with  
children  
Services: halfway house

*Crossroads* – 414 W. 5th Street, Erie, PA 16507  
(814) 459-4775  
Population served: adults, injection drug users,  
pregnant women  
Services: inpatient non-hospital detox,  
inpatient non-hospital rehab

*Daniel Snow House* – 361 W. 5th Street, Erie, PA 16507  
(814) 459-4775  
Population served: adult males  
Services: halfway house



*Pittsburgh (House of the Crossroads)*  
2012 Centre Avenue, P.O. Box 2548, Pittsburgh, PA 15230  
(412) 251-5121  
Population serviced: adults  
Services: inpatient non-hospital detox,  
inpatient non-hospital rehab

2203 Centre Avenue, Pittsburgh, PA 15219  
(412) 281-5265  
Population served: adults  
Services: regular outpatient drug free

### **GREENBRIAR TREATMENT CENTER**

[www.greenbriar.net](http://www.greenbriar.net)

1 (800) 637-HOPE (4673)

*East*—1928 1/2 Murray Avenue, Pittsburgh, PA 15217  
(412) 421-4311  
Partial hospitalization, intensive outpatient

*West*—4955 Steubenville Pike, Pittsburgh, PA 15205  
(412) 788-6292  
Partial hospitalization, intensive outpatient

*North*—6200 Brooktree Road, Suite 210, Wexford, PA 15090  
(724) 934-8435  
Partial hospitalization, intensive outpatient

*South*—101 Towne Square Way, Suite 221  
Brentwood PA 15227  
(412) 885-7180  
Partial hospitalization, intensive outpatient

*Lighthouse for Men Halfway House* —1820 Washington Road  
Washington, PA 15301  
(724) 531-6930  
Male halfway house

*Lighthouse for Women Halfway House* —1633 Weirch Avenue  
Washington, PA  
(724) 222-4753  
Female halfway house

*New Kensington* —701 Fourth Avenue, 2nd floor  
New Kensington, PA 15068  
(724) 339-7180  
Partial hospitalization, intensive outpatient

*Monroeville* — 400 Penn Avenue, Building 4  
Monroeville, PA 15235  
(412) 829-2103  
Partial hospitalization, intensive outpatient

*Washington* — 800 Manor Drive, Washington, PA 15301  
(724) 255-9700  
Inpatient non-hospital detox, inpatient non-hospital rehab

### **HIGHLAND HOUSE**

312 Highland Avenue, P.O. Box 1422, New Castle, PA  
(724) 654-7760  
Services: halfway house

### **HOLY FAMILY INSTITUTE**

[www.hfi-pgh.org/](http://www.hfi-pgh.org/)

211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206  
(412) 361-1083  
Adolescent outpatient, HIV/Early Intervention

Shores — 8235 Ohio River Boulevard, Pittsburgh, PA 15202  
(412) 766-4030  
Adult and adolescent case management, screening

### **JADE WELLNESS CENTER**

[www.myjadewellness.com](http://www.myjadewellness.com)

*Monroeville*—4105 Monroeville Blvd., Monroeville, PA 15146  
(412) 380-0100  
Services: outpatient, intensive outpatient, suboxone maintenance

*Wexford*—101 N Meadows Dr.  
Wexford, PA 15090  
Services: outpatient, intensive outpatient, suboxone maintenance

*South Side* — 809 Bingham Street, First Floor  
Pittsburgh, PA 15203  
Services: outpatient, intensive outpatient, suboxone maintenance

## **MANCHESTER YOUTH & DEVELOPMENT CENTER**

[www.mydc.org/](http://www.mydc.org/)

1214 Liverpool Street, Pittsburgh, PA 15233  
(412) 322-0585  
Prevention

## **MAXIMIZING ADOLESCENT POTENTIAL PROGRAMS (MAPS)**

[www.education.pitt.edu/maps/](http://www.education.pitt.edu/maps/)

University of Pittsburgh, 159 Trees Hall, Pittsburgh, PA 15261  
(412) 648-7196  
Prevention

## **PITTSBURGH MERCY**

[www.mercybehavioral.org/](http://www.mercybehavioral.org/)

*Administrative Office* — 1200 Reedsdale Street, Pittsburgh, PA 15233  
(412) 323-4500

*Northside* — 412 East Commons, Pittsburgh, PA 15212  
(412) 323-4500

*South Side* — 330 S. Ninth Street, Pittsburgh, PA 15203  
(412) 488-4040

Outpatient, intensive outpatient, partial hospitalization, adolescent outpatient, student assistance programs

*Center for Hearing and Deaf Services* — [www.hdscenter.org](http://www.hdscenter.org)  
1945 Fifth Avenue, Pittsburgh, PA 15219

(412) 281-1375 (V/TTY) or VP (412) 235-9518

Adult and Adolescent Partial Hospitalization, Intensive Outpatient, case management, Center for Hearing and Deaf Services

## **MON YOUGH COMMUNITY SERVICES, INC**

[www.mycs.org](http://www.mycs.org), (412) 675-MYCS (6927)

*Administration* — 500 Walnut Street, 3rd Floor, McKeesport, PA 15132

Prevention, student assistance program

335 Shaw Avenue, McKeesport, PA 15132  
(412) 675-8855

Population Served: adult, adolescent

Services: regular outpatient drug free, intensive outpatient, case management

## **OUTREACH TEEN AND FAMILY SERVICES**

[www.outreachteen.org](http://www.outreachteen.org)

666 Washington Road, Pittsburgh, PA 15228  
(412) 561-5405

Population served: youth ages 12 to 21 years and their families. Intake, assessment and referral

## **PENNSYLVANIA ORGANIZATION FOR WOMEN IN EARLY RECOVERY (POWER)**

[www.power-recovery.com/](http://www.power-recovery.com/)

### **POWER Administrative Office**

7501 Penn Avenue, Pittsburgh, PA 15208  
(412) 243-7535

E-mail: [powerorg@power-recovery.com](mailto:powerorg@power-recovery.com)

Services: intervention, partial hospitalization, regular outpatient drug free, intensive outpatient, case management

100 Fifth Avenue, Pittsburgh, PA 15222  
(412) 471-7818

Services: intervention

## **POWER CONNECTION**

7501 Penn Avenue, Pittsburgh, PA 15208  
(412) 243-7535

E-mail: [connection@power-recovery.com](mailto:connection@power-recovery.com)

Population served: women, women with children, women released from incarceration

Services: assessment, referral, and mentoring services

## **POWER HOUSE**

7445 Church Street, Pittsburgh, PA 15218  
(412) 271-0500 x112

E-mail: [powerhouse@power-recovery.com](mailto:powerhouse@power-recovery.com)

Residential treatment program

Population served: women and women with children

Services: halfway house

## **POWER NEWDAY**

7501 Penn Avenue, Pittsburgh, PA 15208  
(412) 243-8755

E-mail: [newday@power-recovery.com](mailto:newday@power-recovery.com)

Partial hospitalization

Population served: women and pregnant women

Services: regular outpatient, partial hospitalization, intensive outpatient

### **PERSAD**

[www.persadcenter.org/](http://www.persadcenter.org/)

5301 Butler Street, Suite 100, Pittsburgh, PA 15201

(412) 441-9786

Outpatient, intensive outpatient

### **PREVENTION POINT PITTSBURGH**

[www.pppgh.org/](http://www.pppgh.org/)

907 West Street, Fifth Floor, Wilkinsburg, PA 15221

(412) 247-3404

Intervention

### **THE PROGRAM FOR OFFENDERS**

The Manor Building

564 Forbes Avenue, Suite 930, Pittsburgh, PA 15219

(412) 535-4333 (ACTA-Men)

(412) 535-4343 (TPC Women)

### **ALLEGHENY COUNTY TREATMENT ALTERNATIVE PROGRAM (ACTA)**

2410 Fifth Avenue, Pittsburgh, PA 15213

(412) 535-4343

Population served: adult men

Services: long term residential rehabilitation

### **WEST HOMESTEAD CENTER (WHC)**

225 West 7th Avenue, Homestead, PA 15120

(412) 535-4345

Population served: adult women

Services: long term residential rehabilitation

### **PYRAMID HEALTH CARE, INC.—BIRMINGHAM TOWERS**

[www.pyramidhealthcarepa.com/](http://www.pyramidhealthcarepa.com/)

South—2100 Wharton Street, #321, Pittsburgh, PA 15203

(412) 481-1922

Outpatient, intensive outpatient

North—4447 Gibsonia Road, Gibsonia, PA 15044  
(724) 443-3220  
Adolescent residential

East—Pyramid Supportive Housing for Men at Lafayette Square  
1907 Hanover Street, #10, Swissvale, PA 15218  
(412) 271-1828

*Pyramid Supportive Housing for Women*  
1937 Delaware Street, #303, Swissvale, Pa 15218  
(412) 371-3100

*Pyramid Transitions*  
306 Penn Avenue, Wilksburg, PA 15221  
(412) 241-5341  
Residential drug-free rehabilitation, detoxification

*Pine Ridge* – 13505 S. Eagle Valley Road Tyrone, PA 16686  
(814) 684-1373  
Adolescent halfway house

*Altoona* – 830 Sixth Avenue, Altoona, PA 16602  
(888) 694-9996  
Adult halfway house

*Altoona* – 901 Sixth Avenue, Altoona, PA 16602  
(888) 694 -9996  
Adult halfway house

## **RENEWAL, INC.**

[www.renewalinc.com/pages/home.php](http://www.renewalinc.com/pages/home.php)

601 Grant Street, Fifth Floor, Pittsburgh, PA 15219  
(412) 697-0010  
Administrative office

704 Second Avenue, Pittsburgh, PA 15219  
(412) 697-0880  
Outpatient services

704 Second Avenue, Pittsburgh, PA 15219  
(412) 690-0110  
Residential drug-free rehabilitation  
Population served: adults

700 Fifth Avenue, Pittsburgh, PA 15222  
(412)-697-0880  
Services: outpatient drug-free

**RHD CORE (Resources for Human Development – Capitalizing on a Recovery Environment)**

1800 West Street, Homestead, PA 15120  
Services: residential drug-free rehabilitation

**SALVATION ARMY HARBOR LIGHT CENTER**

865 West North Avenue, Pittsburgh, PA 15233  
(412) 231-0500  
Intensive outpatient, outpatient, residential services, HIV/early intervention

**SOJOURNER HOUSE**

[www.sojournerhousepa.org/](http://www.sojournerhousepa.org/)

5460 Penn Avenue, Pittsburgh, PA 15206  
(412) 441-7783  
Residential drug-free rehabilitation for women and their children

**SOJOURNER MOMS II**

[www.sojournerhousepa.org/moms/momsHome.asp](http://www.sojournerhousepa.org/moms/momsHome.asp)

5907 Penn Avenue, Suite 220, Pittsburgh, PA 15206  
(412) 361-1213  
Intervention

**SUMMIT ACADEMY**

<http://theacademyschools.com/>

839 Herman Road, Herman, PA 16039  
(724) 282-1995  
Services: residential services

**TADISO, INC.**

[www.tadiso.org/](http://www.tadiso.org/)

1425 Beaver Avenue, Pittsburgh, PA 15233  
(412) 322-8415  
Methadone treatment, outpatient, partial hospitalization

### **THREE RIVERS YOUTH**

6117 Broad Street, Pittsburgh, PA 15206  
(412)537-9713

Services: prevention services, case management, recovery housing

### **TURTLE CREEK ALTERNATIVES**

[www.tcv.net/](http://www.tcv.net/)

*East*—1800 West Street, Homestead, PA 15120  
(412) 461-4100

Intervention, intensive outpatient, outpatient

*South*—70 S. 22nd Street, Pittsburgh, PA 15203  
(412) 381-2100

Outpatient, intensive outpatient, intervention, HIV/early intervention

### **UNIVERSITY OF PITTSBURGH MEDICAL CENTER (UPMC), WPIC, ADDICTION MEDICINE SERVICES**

[www.wpic.upmc.com/addictionsvcs.htm](http://www.wpic.upmc.com/addictionsvcs.htm)

#### **UPMC-Center for Psychiatric and Chemical Dependency Services**

3501 Forbes Avenue, Oxford Building 9th Floor  
Pittsburgh, PA 15213

(412) 246-5935

Services: outpatient, intensive outpatient, partial hospitalization

#### **UPMC/WPIC Narcotic Addiction Treatment Program**

6714 Kelly Street, Pittsburgh, PA 15208

(412) 363-7383

Services: regular outpatient maintenance, intensive outpatient, case management

### **TRAVELER'S AID SOCIETY OF PITTSBURGH INC.**

[www.travelersaidpgh.org](http://www.travelersaidpgh.org)

343 Boulevard of the Allies, Pittsburgh, PA 15222  
(412) 281-5474

Population served: individuals and families in need of transportation assistance

#### **UPMC-Center for Psychiatric and Chemical Dependency Services**

3501 Forbes Avenue, Pittsburgh, PA 15213

(412) 246-5901

Outpatient, intensive outpatient, partial hospitalization



**UPMC Perinatal Addiction Services**

3501 Forbes Avenue, Pittsburgh, PA 15213

(412) 246-5935

Outpatient, intensive outpatient, partial hospitalization

**UPMC - Narcotics Addiction Treatment Program**

6714 Kelly Street, Pittsburgh, PA 15208

(412) 363-7383

Methadone maintenance, HIV/Early Intervention

**UPMC MERCY DETOXIFICATION**

1400 Locust Street, Pittsburgh PA 15219

(412) 232-4080

**WESLEY SPECTRUM SERVICES**

[www.wesleyspectrum.org/](http://www.wesleyspectrum.org/)

221 Penn Avenue, Wilkesburg, PA 15221

(412) 342-2300

Intervention, outpatient

**WHITE DEER RUN/COVE FORGE, INC.**

[www.whitedeerrun.com](http://www.whitedeerrun.com)

[www.treatment-center.com/program-choices/](http://www.treatment-center.com/program-choices/coveforgebehavioralhealthpittsburgh.php)

[coveforgebehavioralhealthpittsburgh.php](http://www.treatment-center.com/program-choices/coveforgebehavioralhealthpittsburgh.php)

2500 Jane Street – Second Floor, Pittsburgh, PA 15203

(412) 431-3363

Outpatient, intensive outpatient, partial hospitalization

Williamsburg – 202 Cove Forge Road, Williamsburg, PA 16693

1 (800) 873-2131

Inpatient Non-Hospital Detox, Inpatient Non-Hospital Rehab,  
partial Hospitalization

624 Broad Street, Johnstown, PA 15906

(814) 539-0836

Halfway house

538 Main Street, Johnstown, PA 15901

(814) 536-2071

Halfway house

901 Westminster Drive, Williamsport, PA 17701  
(570) 321-6127  
Partial hospitalization for pregnant women

3360 White Deer Run Road, P.O. Box 97, Allenwood, PA 17810  
(570) 538-2567  
Adult and adolescent inpatient non-hospital detox, inpatient  
non-hospital rehab

### **ACT 53**

[www.alleghenycounty.us/dhs/involuntary.aspx](http://www.alleghenycounty.us/dhs/involuntary.aspx)

Act 53 is a law in the state of Pennsylvania where a parent/legal guardian of a minor (between the ages of 12 and 18) may petition the courts to mandate drug and alcohol treatment.  
(412) 350-3952 or (412) 350-3328

### **ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)**

[www.CoalitionforRecovery.org](http://www.CoalitionforRecovery.org)

One Smithfield Street, Third Floor, Pittsburgh, PA 15222  
(412) 350-4166  
Population served: Persons who are interested in promoting and using recovery principles and practices.  
Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

### **ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN**

[www.ahci.org/html/consumers.php](http://www.ahci.org/html/consumers.php)

1-877-787-2424

### **COALITION FOR LEADERSHIP, EDUCATION AND ADVOCACY FOR RECOVERY (CLEAR)**

100 Ross Street, Pittsburgh, PA 15219  
(412) 281-3752

**CONSUMER ACTION RESPONSE TEAM (CART)**

[www.namiswpa.org/content/cart/cart.php](http://www.namiswpa.org/content/cart/cart.php)

105 Braunlich Drive, Suite 350A, Pittsburgh, PA 15237  
(412) 281-7333, or toll free 1-800-300-6026  
Records your feedback about any mental health or drug/  
alcohol services received, and reports your concerns in writing  
to your provider

**DIRECTOR'S ACTION LINE (DAL)**

[www.alleghenycounty.us/dhs/dal.aspx](http://www.alleghenycounty.us/dhs/dal.aspx)

One Smithfield Street, First Floor, Pittsburgh, PA 15222  
Allegheny County Department of Human Services  
1-800-862-6783  
Email: DAL@alleghenycounty.us

**MESSAGE CARRIERS OF PENNSYLVANIA, INC.**

[www.messagecarriersofpennsylvania.org](http://www.messagecarriersofpennsylvania.org)

5907 Penn Avenue, Suite 215, Pittsburgh, PA 15206  
(412) 361-0142

**ONALA CLUB**

1625 West Carson Street, Pittsburgh, PA 15219  
(412) 471-8797  
Recovery support services

**YMCA COUNSELING CENTER**

[www.ymcaofpittsburgh.org/branch.asp?id=16](http://www.ymcaofpittsburgh.org/branch.asp?id=16)

7140 Bennett Street, Pittsburgh PA 15208  
(412) 243-2900  
Intervention, prevention

**THE WARMLINE**

1-866-661-WARM (9276)  
Provides emotional support

**ALLE-KISKI HOPE CENTER**

[www.akhopecenter.org/](http://www.akhopecenter.org/)

P.O. Box 67, Tarentum, PA 15084

(724) 224-1100

Population served: women and women with children

**BETHLEHEM HAVEN (MIRYAM’S)**

[www.bethlehemhaven.org](http://www.bethlehemhaven.org)

Fifth Avenue Commons

905 Watson Street, Pittsburgh, PA 15219

(412) 391-1348

Population served: Single women

Overnight shelter, transitional housing, and permanent supportive housing, mental health and medical clinic, professional development classes, drop-in center, and drug and alcohol services for women through POWER satellite office. Shelter admission begins at 3:30 p.m.; dinner is at 7:00 p.m.

**EAST END COOPERATIVE MINISTRIES**

[www.eecm.org](http://www.eecm.org)

6140 Penn Circle North, Pittsburgh, PA 15206

(412) 361-5549

Population served: Adult men ages 18 and up, prevention

**FAMILYLINKS DOWNTOWN OUTREACH SHELTER**

[www.familylinks.org](http://www.familylinks.org)

1601 Fifth Avenue, Pittsburgh, PA 15219

(412) 471-6160

Population served: Youth under 21 years, prevention

**LIGHT OF LIFE MINISTRIES**

[www.lightoflife.org](http://www.lightoflife.org)

10 East North Avenue, Pittsburgh, PA 15212

(412) 258-6100

Population served: men-only overnight shelter—bed sign-up 4:00p.m. to 4:30 p.m.

Food service: ALL who are hungry—men, women, children — breakfast 8:00 a.m. and dinner 5:00 p.m.

### **ORR COMPASSIONATE CARE**

[www.pghpresbytery.org/mission\\_agencies/miss\\_files/orrCompassion.htm](http://www.pghpresbytery.org/mission_agencies/miss_files/orrCompassion.htm)

6023 Harvard Street, Pittsburgh, PA 15206

(412) 362-3550

Population served: Single men and women ages 18 and up

Provides 24-hour respite

Referral from a community agency required

### **PLEASANT VALLEY SHELTER/NORTHSIDE COMMON MINISTRIES**

[www.northsidecommonministries.org/programs.htm](http://www.northsidecommonministries.org/programs.htm)

1601 Brighton Road, Pittsburgh, PA 15212

(412) 323-1163—Administration

(412) 321-4272—Shelter

Population served: single men

### **SALVATION ARMY**

[www.use.salvationarmy.org](http://www.use.salvationarmy.org)

700 Bell Avenue, Carnegie, PA 15106

(412) 446-1500

Population served: Single women, women or men with children,  
and youth (18 to 21 years)

### **SALVATION ARMY/ NORTHSIDE CORP.**

100 West North Avenue, Pittsburgh, PA 15212

(412) 321-0290

Population served: single, adult men and women

Day shelter: weekdays, 9:00 a.m. - 2:15 p.m.

breakfast and lunch served: M, W, F

### **WOMEN'S CENTER AND SHELTER**

Pittsburgh, PA 15224

(412) 687-8017

Population served: victims of domestic violence  
with or without children

**WOMANSPACE EAST, INC.**

Pittsburgh, PA 15230

(412) 765-2661

Population served: Single women, women with children

Hours: 24 hours a day /7 days a week

**WOMANSPACE, INC.**

[www.womansplace.org](http://www.womansplace.org)

McKeesport, PA 15134

(412) 678-4616

Population served: victims of domestic violence and their children

**WOOD STREET COMMONS SHELTER**

301 Third Avenue, Pittsburgh, PA 15222

(412) 765-3302

Population served: single men and women age 18 years and

over. Applications accepted M-T-W between 9 a.m. and 10 a.m.

**YMCA OF MCKEESPORT**

[www.ymca.net/maps/profile.aspx?assn=5697](http://www.ymca.net/maps/profile.aspx?assn=5697)

523 Sinclair Street, McKeesport, PA 15132

(412) 664-9168

Population served: single men, women and youth (18 to 21 years)

Department of Human Services.....	412-350-5701
	TDD: 412-473-2017
Area Agency on Aging.....	412-350-5460
Office of Behavioral Health.....	412-350-4456
Office of Children, Youth & Families.....	412-350-5701
Office of Community Services.....	412-350-6611
Office of Intellectual Disability.....	412-253-1399
Allegheny Link to Aging and Disability Resources.....	1-866-730-2368
	TTY: 412-350-5205

Persons on Medical Assistance (HealthChoices) or those who are uninsured or under insured who need information on Drug and Alcohol and Mental Health Services should contact:

**Community Care Behavioral Health**

339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222  
1-800-553-7499 or (412) 454-2120

**re:solve Crisis Network – 1-888-7-YOU-CAN (1-888-796-8226):**

This toll-free number will access around-the-clock telephone crisis counseling, emergency care, and referrals for individuals in crisis situations. When indicated, mobile crisis services can be provided at home, at the crisis site, or at a provider’s office.

**Behavioral Health Emergency Services:** Allegheny County Information, Referral and Emergency Services (IRES) (412) 350-4457. This number also answers 24 hours a day /7 days a week and puts you in contact with an Allegheny County staff who can provide information, find someone to provide ongoing help, or help you arrange involuntary examination, and treatment when needed.

**The Warmline: 1-866-661-WARM (9276)**

Provides emotional support.

The Bureaus of Adult Mental Health Services and Child and Adolescent Mental Health Services, through a variety of community-based agencies, provide, contract for and monitor recovery-oriented services designed to meet the mental health needs of children adolescents, youth, adults and older adults in Allegheny County. Services are designed to respond effectively to immediate needs and, utilizing the strengths of individuals and families, help people with mental illness and children and adolescents with serious emotional disturbance to live successfully in their communities.

**Diversion and Stabilization (DAS):** Respite/treatment services for those who can be diverted from inpatient care or are stepping down from inpatient care.

**Family-Focused Solution Based (FFSB):** In-home intervention structured to meet the treatment and support services needs of both parents and child.



**Family Based Mental Health (FBMH):** Provides intensive in-home interventions designed to prevent out-of-home placement.

**Multi-systemic Therapy(MST):** A multifaceted, short term, home and community based intervention for families of youth with severe psychosocial and behavioral problems.

**Behavioral Health Rehabilitation Services Children/Adolescents (BHRS):** Individualized strengths-based mental health services delivered in non-traditional community services, such as: home and school to promote a child's receiving of services in the least restrictive setting possible.

**Brief Treatment:** Mobile Therapy or Behavioral Specialist Consultant up to 6 hours/week delivered in the same manner as Behavioral Health Rehabilitation Services.

**Outpatient Treatment Services:** A variety of community-based treatment services including: evaluation and diagnosis, treatment planning, medication management, partial hospitalization and individual, group, family and play therapies.

**Partial Hospital Program:** Mental health treatment intervention delivered in a clinic or school setting to assist a child in transitioning from inpatient treatment or for prevention of psychiatric hospitalization.

**Short-Term Inpatient Services:** Provides psychiatric services for people with acute illness, with the goal of stabilizing symptoms so that clients can continue recovery at home and in the community. Individuals whose illness may pose a danger to themselves or others may be mandated for a psychiatric evaluation and, if necessary, treatment.

**Extended Acute Care:** Intensive psychiatric/behavioral health interventions 24 hours a day /7 days a week for up to 180 days. This service is intended as a step down from an acute hospitalization and to assist an individual with further stabilization so that he or she can return to identified living and treatment arrangements in the community.

**Community and Outreach Services:** Provides community and school outreach services to assist people in making full use of mental health services. Helps decrease the fear and stigma associated with mental illness and emotional disturbance. These services include outreach to persons who are homeless and may be on the street and without resources.

**Community Treatment Team (CTT):** A voluntary, primary, direct service which provides comprehensive and intensive outpatient mental health and addictions treatment in addition to rehabilitative and support services to persons with a serious and persistent mental illness and addiction problems. CTT services merge clinical, rehabilitative and support staff expertise within one service delivery team with minimal referral of consumers to other program entities for these interventions. CTT is designed for individuals who are not able to benefit from traditional community-based mental health and drug and alcohol services.

**Psychiatric and Social Rehabilitation Services:** Provides vocation, education, self-maintenance and socialization services to adults living with the effects of a moderate to severe mental health diagnosis. Services are geared toward growth and recovery and are offered during the day. **NOTE:** Participants must be referred by their mental health care provider.

**Residential Treatment Facility (RTF):** Residential treatment setting certified by the state, serving the intensive treatment needs of children and adolescents.

**Residential Services:** Residential programs designed to help adults and children in recovery. Services vary from 24-hour intensive programs to individually tailored housing supports and services in a variety of settings such as, community residential rehabilitation facilities (CRRs), supported housing, comprehensive mental health personal care home, long-term structured residence (LTSR); Host Homes.

**Service Coordination (formerly known as Case Management):** Adults with mental illness and children/adolescents with serious emotional disturbance usually are involved with a number of systems (e.g., education, physical health, insurance, government, juvenile/criminal justice systems, etc.) that must be coordinated to achieve best results. Service coordination helps people access appropriate systems and ensure that the systems are functioning in a coordinated manner.

**Justice Related Services: (412) 301-8220** Provides mental health assessment, support and services as well as drug and alcohol assessment and services for persons with mental illness or co-occurring mental and substance use disorders involved with the criminal justice system. Services include: Pre- and Post-booking Diversion, Justice Related County Support Services, Mental Health Court, Drug Court, DUI Court and Justice Related State Support Services.

**Clubhouses:** An adult day program that provides an opportunity for growth and recovery to those living with the effects of a moderate to severe mental health diagnosis. Helps participants acquire skills and social development in a community setting using a “work day” model.  
**NOTE:** Participants must be referred by their mental health care provider.

The Allegheny County Bureau of Drug and Alcohol Services provides supports, through a variety of community-based agencies, and recovery oriented services designed to prevent and treat substance abuse and addiction. These services respond effectively to immediate needs while utilizing the strengths of individuals and families, to assist people in treatment and recovery to live successfully in their community.

**Prevention Services:** Prevention is a proactive process, which helps individuals and systems to deal constructively with potentially difficult life situations, to keep healthy people healthy and to bolster the strength of individuals at risk of becoming substance abusers. Prevention activities include: education, problem identification and referral, information dissemination.

It requires a measurable, risk-based series of collaborative, culturally relevant strategies within the areas of information dissemination, education, alternative activities, problem identification and referral, community-based process and environmental prevention. This process is accomplished through school- and community-based services.

**Intervention services:** Designed to assist individuals by offering recovery supportive services to help de-intensify crises and improve decision-making and coping-strategy strengths. Services include housing, discussion groups, hotlines, outreach and advocacy.

**Treatment Services:** Social, psychological or medical services to assist individuals with patterns of substance use or abuse.

**Detoxification Services:** Goals of detoxification services for people with addictions include an evaluation, followed by elimination of the presence of the intoxication substance or the dependency factors, while keeping risk from withdrawal to a minimum. Detoxification services also include efforts to motivate and support people to seek ongoing treatment.

**Inpatient Treatment Services:** Medically managed services in either a free-standing or health care environment (hospital) for detoxification, residential treatment and rehabilitation.

**Partial Hospitalization:** Designed for individuals who can benefit from multiple treatment modalities and need more than outpatient services. Partial hospitalization involves a minimum of 10 hours of treatment per week. Hospitals have access to services for vocational assessment, job readiness and placement, GED preparation and testing, literacy and basic education tutoring, legal, medical and dental care, general health education, budgeting, credit restoration, housing assistance, income support, and social activities.

**Outpatient Treatment Services:** A variety of community-based outpatient treatment services are available including assessment, specialized professional medical consultation, physical examination, psychiatric evaluation, lab tests such as HIV and TB testing, treatment planning, therapy (individual, group and family) and aftercare planning and follow-up. Some programs are specifically designed for certain populations such as women, women with children or adolescents. Persons who temporarily need a high intensity services may benefit from Intensive Outpatient services of five to 10 hours a week.

**Medication Assistance Therapy:** prescription of approved medication in doses to achieve stabilization or prevent withdrawal as a means to assisting clients with discontinued substance use or dependence.  
**Case Management:** Screening, assessment and case coordination of services including administrative documentation and management of treatment and non-treatment services recommended referred, and received by clients.

**Add Recovery Housing:** A recovery house is a sober, safe, and supportive non-treatment environment that provides temporary housing and case management that will connect participating individuals with treatment and peer to peer supports, housing resources and coordination, employment, and other community support resources that will meet other needs to their path to recovery. This recovery-oriented living environment promotes recovery from alcohol and/or other drug use and associated problems in efforts to stabilize an individual in their recovery before they begin managing their treatment independently.

**Student Assistance Program (SAP):** This secondary school program facilitates early identification and intervention for students who are experiencing difficulties in school due to mental health, substance use, and other behavioral health problems. Consultants from DHS contracted Drug and Alcohol, and Mental Health; Service Providers meet with school staff and participate in case reviews of students referred to the program. The consultants also provide student screenings for behavioral health problems, and ensure students and family members gain access to treatment and other services.



